



Weekly maintenance service (49.00/ Week + Chemicals):

- The service occurs once a week for every week booked. We do not offer set or predetermined days. The service will always occur between Monday and Friday, ensuring there are only 6-8 days between visits. During the peak season (June, July, and August), we do try to be as consistent as possible on the day of the week that we arrive for maintenance.
- When the crew arrives they will test sanitizer levels on site and take a water sample to be tested with our equipment at the store.
- Our crew will vacuum the pool, skim the surface, and brush the walls. We provide our own maintenance equipment (vacuum heads and hoses, poles, nets, and brushes).
- We empty all skimmers and pump baskets of any debris. If this basket is damaged in any way (from regular wear and tear) we will replace it the following week.
- After we vacuum the system will get a 3-5 minute backwash and a 30 second to 1 minute rinse, as long as the water level is high enough.
- Every visit the technician will visually inspect the system, and the office will contact you if there are any noticeable problems with the pool.
- Based on the results of the water sample from the previous week, we deliver and add chemicals as required. We will only deliver and add the quantity of chemicals required at that time. Please note that the cost of these chemicals is in addition to the cost of the visit. Our crews are trained in the use of BioGuard chemical products.
- This service is only available with the delivery and adding of the required chemicals each week. We cannot use customer provided chemicals with this service.
- When we are finished, the crew will leave a door hanger which will sometimes include special instructions. These instructions may include asking the customer to top up the pool with water or to avoid swimming for a short period of time (when certain chemicals have been added).
- Customers should note that in some cases, algae can be present in the pool without being visible when it is in suspension. The chemicals we use will kill these algae which may cause cloudiness or a fine white dust on the bottom of the pool. If this happens, it will usually occur 12 to 24 hours after the chemicals have been added. These are good signs as they indicate that the chemicals have prevented an algae bloom (or green pool).
- It is important for the customer to communicate with us if any problems arise during the time that we are not there. If the pool colour or clarity start to change please let us know right away. The customer should monitor the pump and skimmer baskets regularly as well as the water level.
- About 4-6 days after the service is complete we will automatically charge your credit card for the service, and email you with a paid invoice for your records.
- Note that the labour on our first visit is charged at 95.00 per hour if the pool is in a poor unmaintained state.

Mailing Address: 176 Bullock Drive, Unit #1, Markham, ON, L3P 7N1

www.SummertimePools.ca

Phone: 905-471-7946

Info@SummertimePHS.com

Customer Information

First and Last Name: _____

Address: _____

City: _____

Postal Code: _____

Phone Number: _____

Email (for billing): _____

Sanitizer (chlorine/bromine/salt): _____

Pool Size (length and width in feet): _____

Pool Shape: _____

Relevant Water Features: _____

2018 Tru-Blue Promise

For all pools using the weekly maintenance service, we guarantee your pool will not go green or yellow with algae. If it does there will be no cost for the chemicals required to fix the problem.

BioGuard Products

- Smart SilkGuard Stick (sanitizer)
- Banish (algaecide)
- Erase (strong algaecide)
- Smart Shock (shock/oxidizer)
- Oxysheen (oxidizer)
- Burn-Out (shock/oxidizer)
- Pool Complete (clarifier)
- Bromine Tablets (sanitizer)
- BP100 (alkalinity increaser)
- BP200 (pH increaser)
- BP300 (calcium hardness increaser)
- Lo N' Slo (pH reducer)
- Saltscapes pH Reducer (pH reducer)
- Sunshield Stabilizer (sanitizer stabilizer)
- Polysheen Blue (clarifier)
- Power Chlor (shock/oxidizer)
- Optimizer Plus (water conditioner)
- Pool Tonic (clarifier)